Policy and Practice: Integrating Artificial Intelligence into the eKAMI Framework for Developing Countries in Asia

#### **About the Author:**

Dr Alvin Chan is the Yvon Pfeifer Professor of Artificial Intelligence & Emerging Technologies at Cambridge Corporate University (Switzerland), specialising in AI and educational innovation. He has led teacher training in digital pedagogy and generative AI, developed AI-powered educational applications, and pioneered the integration of Multiple Intelligence frameworks. Dr Chan has held academic leadership roles, serves on editorial boards, and is a peer reviewer for leading journals in artificial intelligence. His work centres on scalable, inclusive AI solutions for teaching and learning.

#### Abstract

The COVID-19 pandemic exposed and deepened educational inequities across Asia, particularly in developing countries where digital divides, infrastructural limitations, and pedagogical gaps threatened learning continuity. The author's self-developed KAMI framework—Knowledge, Assessment, Mentorship, Interests—emerged as a holistic, adaptable approach to teacher training and e-learning, evolving into eKAMI to meet the demands of digital education. This paper presents a comprehensive, AI-infused eKAMI model, leveraging free and accessible artificial intelligence applications to enhance e-learning for educators, students, and educational technologists in resource-constrained environments. Through an extensive literature review, theoretical analysis, and case studies from Indonesia and India, the author demonstrates how eKAMI provides scalable, affordable, and contextually relevant e-learning solutions during and beyond the pandemic. Policy implications, implementation strategies, and future research directions are discussed to offer a robust roadmap for sustainable, inclusive AI-enhanced digital education in Asia.

Keywords: AI-enhanced e-learning, digital divide, KAMI framework, teacher training, resource-constrained environments, educational equity

#### 1. Introduction

The COVID-19 pandemic forced educational systems worldwide to transition to remote and online learning modalities, often with little preparation or support (UNESCO, 2021). In developing Asian countries, this transition was especially challenging due to infrastructural, technological, and socio-economic disparities (Asian Development Bank, 2021). The crisis, however, also accelerated innovation, catalysed policy reforms, and fostered rapid adoption of educational technologies (Lim, Wang & Graham, 2022).

The KAMI framework, developed by Dr. Alvin Chan, was conceived as a holistic approach to teacher training, focusing on four pillars: Knowledge, Assessment, Mentorship, and Interests. The framework's adaptability and modularity made it particularly suitable for resource-constrained environments (Chan, 2020). As the pandemic unfolded, KAMI evolved into eKAMI, integrating digital delivery and minimum viable technology (MVT) principles to ensure inclusivity and scalability. The proliferation of artificial intelligence (AI) tools—many free and open-source—has further transformed the educational landscape, offering unprecedented opportunities to enhance teaching and learning, especially in developing contexts (Holmes, Bialik & Fadel, 2021).

This paper provides a comprehensive analysis of the eKAMI methodology, integrating the latest developments in AI to create an affordable, scalable, and contextually relevant e-learning model for developing countries in Asia. Drawing on an extensive literature review, theoretical analysis, and two regional case studies, the author offers actionable insights and policy recommendations for educators, educational technologists, and policymakers seeking to build resilient, future-ready education systems.

#### 2. Literature Review

# 2.1 E-Learning in Developing Asia: Challenges and Opportunities

E-learning adoption in Asia has historically been uneven, with significant disparities in access, quality, and outcomes between urban and rural areas, and between high- and low-income populations (Zhao et al., 2020).

# Key challenges include:

# • Infrastructure Gaps

Limited Internet Access: Many rural and remote communities continue to face significant challenges in accessing reliable and high-speed internet. This digital divide means that students and teachers in these areas are often unable to participate fully in online learning or access digital educational resources. The lack of connectivity also restricts opportunities for remote teaching, collaboration, and professional development

Unreliable Electricity: Inconsistent or unavailable electricity supply further compounds the issue, making it difficult to use digital devices or maintain online learning environments. Power outages or limited grid access can disrupt lessons and hinder the effective use of technology in education.

Shortage of Digital Devices: There is a pronounced lack of affordable and suitable digital devices—such as laptops, tablets, and smartphones—especially in low-income and rural households. This shortage prevents many students from engaging in digital learning and widens educational inequalities (World Bank, 2022).

# Digital Literacy

Teacher Skills Gap: Many teachers lack the necessary digital skills to confidently use educational technologies, design engaging digital content, or troubleshoot technical issues. This limits their ability to integrate technology effectively into their teaching practices and support student learning.

Student Preparedness: Students often have limited experience with digital tools beyond basic usage, making it difficult for them to navigate online platforms, conduct research, or collaborate virtually. This gap in digital literacy can impede their academic progress and reduce their ability to benefit from digital education.

Professional Development Needs: There is a strong need for ongoing training and support for both teachers and students to build digital competencies, foster creativity in digital environments, and ensure effective participation in technology-enhanced learning (Rahman, Sari & Widodo, 2022).

#### • Socio-Economic Barriers

High Costs: The expense of purchasing digital devices, maintaining internet subscriptions, and accessing online platforms remains prohibitive for many marginalized families. These costs can lead to exclusion from digital learning opportunities and perpetuate cycles of disadvantage.

Inequitable Access: Socio-economic disparities are reflected in unequal access to technology and educational resources. Children from poorer households, girls, ethnic minorities, and those with disabilities are disproportionately affected, often lacking the means to participate in digital education.

Limited Support Programs: While some scholarship and subsidy programs exist, they are not always sufficient or effectively targeted to reach the most vulnerable populations, leaving significant gaps in access and opportunity (Asian Development Bank, 2021).

#### Pedagogical Adaptation

Difficulty Adapting Methods: Many educators find it challenging to modify traditional, face-to-face teaching strategies for online or blended environments. This can result in less interactive and engaging lessons, reduced student motivation, and lower learning outcomes.

Engagement and Assessment Challenges: Online learning platforms often require new approaches to student engagement, assessment, and feedback. Teachers may struggle with monitoring student progress, providing timely support, and fostering active participation in virtual classrooms.

Need for Innovative Pedagogy: The shift to digital education highlights the importance of developing innovative, student-centered pedagogical approaches that leverage technology to enhance learning, personalize instruction, and build essential 21st-century skills (Holmes, Bialik & Fadel, 2021).

Despite these challenges, the pandemic accelerated e-learning adoption, driving policy reforms, public-private partnerships, and the development of innovative, low-cost solutions (UNESCO, 2021). Mobile-first approaches, open educational resources (OER), and community-based initiatives have shown promise in bridging the digital divide (Kumar & Sharma, 2023).

# 2.2 The KAMI Framework: Origins and Rationale

The KAMI framework—an acronym for Knowledge, Assessment, Mentorship, Interests—was developed by the author to address the holistic needs of teacher training in the digital age (Chan, 2020). Drawing inspiration from the Tagalog word for "we," KAMI emphasises collaboration, inclusivity, and adaptability.

The framework's modular structure allows for customisation to local contexts and resource constraints, making it particularly suitable for developing countries.

## • Knowledge

A strong educational foundation prioritises content mastery, ensuring that learners thoroughly understand core concepts and subject matter. This includes the ability to identify and utilise high-quality resources, such as textbooks, digital materials, and expert guidance, to support learning objectives. Effective pedagogy is central—educators must apply teaching strategies that accommodate diverse learning styles, encourage critical thinking, and foster deep comprehension. By integrating these elements, the learning environment becomes more robust, supporting both foundational knowledge and advanced inquiry.

#### Assessment

Assessment strategies encompass both formative (ongoing, during instruction) and summative (end-of-unit or course) evaluations to monitor student progress and achievement. Effective assessment provides timely, constructive feedback that helps learners identify strengths and areas for improvement. Maintaining academic integrity is essential, with clear policies and tools in place to prevent plagiarism and cheating. Together, these practices ensure that assessment not only measures learning but also actively supports student growth and ethical standards.

## Mentorship

Mentorship in education extends beyond academic instruction to include classroom management, helping to create a safe, organized, and respectful learning environment. Mentors play a crucial role in motivating students, offering encouragement and strategies to overcome challenges. They also provide personalised guidance, addressing individual learner needs, fostering self-confidence, and supporting personal development. This holistic support system enhances both academic and emotional well-being, contributing to long-term success.

#### Interests

Engaging students' interests is vital for sustained motivation and participation.

Techniques such as edutainment (educational entertainment), gamification (using game elements like points, badges, and leaderboards), and rewards (recognition or tangible incentives) make learning more interactive and enjoyable. These methods stimulate curiosity, encourage active involvement, and can lead to improved retention and achievement by making the educational experience both meaningful and fun.

## 2.3 AI in E-Learning: Potential and Pitfalls

Artificial intelligence has rapidly transformed the e-learning landscape, offering tools for content creation, personalised learning, automated assessment, and student support (Holmes, Bialik & Fadel, 2021).

The key benefits include:

#### Efficiency

AI significantly enhances efficiency in education by automating a wide range of routine and time-consuming administrative tasks. These include grading multiple-choice assessments, tracking attendance, scheduling, and managing student records. By taking over these repetitive duties, AI allows educators to focus more on higher-order teaching activities such as lesson planning, mentoring, and providing individualized support. This shift not only reduces teacher workload but also improves the overall quality of instruction by enabling more meaningful teacher-student interactions and deeper engagement with the learning process (Kumar & Sharma, 2023).

## Personalisation

Adaptive learning platforms powered by AI are transforming education by offering personalized learning experiences tailored to each student's unique needs, pace, and learning style. These systems analyse student performance data in real time to adjust the difficulty level, content type, and instructional approach. As a result, students receive targeted support where they struggle and are challenged appropriately where they excel. This personalisation leads to greater student engagement, improved motivation, and better learning outcomes. It also empowers educators with insights into individual progress, enabling more informed instructional decisions and timely interventions (UNESCO, 2023).

# Accessibility

AI-driven translation and localisation tools are breaking down language barriers in education by making learning materials accessible to students from diverse linguistic and cultural backgrounds. These tools can automatically translate text, audio, and video content into multiple languages with high accuracy, allowing learners to engage with educational resources in their native language. Additionally, AI can adapt content to reflect local contexts and cultural norms, enhancing relevance and inclusivity. This increased accessibility supports equitable learning opportunities and helps bridge educational gaps for multilingual and marginalised communities (UNESCO, 2023).

#### However, challenges remain:

## • Digital Divide

The integration of AI in education holds great promise, but it also risks widening the digital divide if equitable access is not ensured. Students in rural, remote, or economically disadvantaged communities often lack access to the necessary infrastructure—such as high-speed internet, reliable electricity, and modern digital devices—to benefit from AI-powered educational tools. Without these foundational resources, learners are unable to engage with adaptive learning platforms, intelligent tutoring systems, or AI-based assessments. This disparity can reinforce existing educational inequalities, giving students in well-resourced areas a significant advantage. To prevent this, targeted investments in digital infrastructure, affordable device distribution, and inclusive policy frameworks are essential to ensure that all learners, regardless of their background, can benefit from AI-enhanced education (World Bank, 2022).

# Data Privacy

The use of AI in education raises critical concerns about data privacy, security, and ethical use. AI systems often rely on large-scale data collection, including sensitive student information such as academic records, behavioral patterns, and personal identifiers. If not properly managed, this data can be vulnerable to breaches, misuse, or unauthorized access. Furthermore, the use of AI raises ethical questions about consent, surveillance, and algorithmic bias, which can affect fairness and trust in educational environments. To address these concerns, it is essential to establish robust data governance policies, implement strong cybersecurity measures, and ensure transparency in how AI systems collect, process, and use student data. Educators, institutions, and developers must work collaboratively to uphold student rights and protect privacy in all AI applications (Holmes, Bialik & Fadel, 2021).

#### • Capacity Building (Rahman, Sari & Widodo, 2022)

For AI to be effectively integrated into education, significant investment in capacity building is required. Many educators lack the training and confidence to use AI tools in their teaching practices, while technologists may not fully understand the pedagogical needs of learners and teachers. Bridging this gap requires comprehensive professional development programs that equip teachers with digital literacy, instructional design skills, and familiarity with AI-driven platforms. At the same time, education technologists must be trained to develop and deploy AI tools that are aligned with curriculum goals and inclusive teaching strategies. Capacity building also involves institutional support, including leadership training, infrastructure upgrades, and continuous learning opportunities to ensure that the education workforce is prepared to adapt to evolving technologies (Rahman, Sari & Widodo, 2022).

• Free and open-source AI applications offer a promising pathway for developing countries to harness these benefits without prohibitive costs (Kumar & Sharma, 2023). By utilising AI tools that are freely available and open for adaptation, educational institutions in resource-constrained settings can access advanced functionalities such as automated assessment, personalised learning, and language translation without the financial burden of expensive proprietary software. This approach not only reduces barriers to entry for schools and teachers but also encourages local innovation, as open-source platforms can be customised to address specific linguistic, cultural, and curricular needs. Furthermore, the collaborative nature of open-source development fosters a global community of educators and technologists who share best practices and continuously improve these tools. As a result, free and open-source AI applications empower developing countries to implement scalable, contextually relevant, and sustainable e-learning solutions, helping to bridge the digital divide and promote educational equity.

#### 3. Theoretical Foundations of eKAMI

# 3.1 Pedagogical Underpinnings

The eKAMI model is grounded in constructivist and connectivist theories of learning, which emphasise active knowledge construction, collaboration, and the integration of technology as a mediator of learning (Siemens, 2005). Constructivism positions learners as active participants who build understanding through experience, reflection, and interaction with others. Connectivism, meanwhile, highlights the importance of networks and digital connections, recognising that learning in the digital age often involves accessing and synthesising information from a variety of sources and communities (Siemens, 2005).

In addition, the eKAMI model aligns with the TPACK (Technological Pedagogical Content Knowledge) framework, which highlights the interplay between content, pedagogy, and technology in effective teaching (Mishra & Koehler, 2006). TPACK provides a structure for educators to integrate technology purposefully, ensuring that digital tools enhance rather than distract from core learning objectives. By situating technology within the broader context of subject matter and pedagogy, eKAMI supports teachers in designing learning experiences that are innovative, relevant, and grounded in sound educational practice (Mishra & Koehler, 2006).

Together, these pedagogical underpinnings ensure that the eKAMI model is not simply a technological solution, but a holistic, theory-informed approach that places meaningful learning and effective teaching at its centre (Siemens, 2005; Mishra & Koehler, 2006).

## 3.2 Technological Framework

The technological framework of eKAMI is underpinned by a Minimum Viable Technology (MVT) approach, which prioritises solutions that require the least amount of infrastructure while remaining highly effective and accessible. This strategy is particularly crucial in resource-constrained environments, where reliable internet connectivity, electricity, and access to advanced devices cannot be guaranteed. By focusing on technologies that are compatible with widely available devices such as smartphones and basic tablets, eKAMI ensures that both educators and learners can participate in digital education without the need for costly upgrades or specialised equipment.

Central to this approach is the adoption of open-source platforms, such as Moodle and Google Classroom, which provide robust and flexible learning management systems without the financial burden of proprietary software licences. These platforms can be customised to suit local needs and are supported by active global communities, making them sustainable choices for long-term implementation. In addition, eKAMI leverages a range of free artificial intelligence tools, including automated assessment systems, translation applications, and adaptive learning modules, to further enhance teaching and learning experiences. These AI tools not only improve efficiency and personalisation but also ensure that digital education remains affordable and scalable for institutions with limited budgets.

By integrating MVT principles with open-source and free AI technologies, the eKAMI model offers a pragmatic and inclusive pathway for developing countries to implement effective elearning solutions. This approach addresses both infrastructural and financial barriers, making high-quality digital education accessible to a broader population and supporting the goal of educational equity (Obana, 2021).

#### 3.3 Socio-Cultural Considerations

The eKAMI model is intentionally designed to be culturally responsive, recognising the diversity of linguistic, cultural, and socio-economic contexts in which digital education is delivered. Localisation is a core principle, allowing the model to be adapted to the specific languages, traditions, and educational practices of different communities. This ensures that learning materials, teaching strategies, and digital tools are relevant and accessible to all learners, including those from minority or marginalised backgrounds.

In addition to supporting linguistic and cultural adaptation, the model places strong emphasis on community engagement and parental involvement. These elements are especially critical in rural and marginalised communities, where educational success often depends on the active participation of families and local stakeholders. By involving parents and community members in the educational process—through consultation, feedback, and collaborative activities—the eKAMI model fosters a sense of ownership and shared responsibility for student learning. This collaborative approach not only enhances the relevance and acceptance of e-learning initiatives but also helps to address barriers related to access, motivation, and sustained participation (Dela Rosa, 2021).

By foregrounding socio-cultural considerations, eKAMI aims to create an inclusive digital learning environment that respects local identities, promotes equity, and empowers communities to take an active role in shaping educational outcomes.4. The AI-Infused eKAMI Model

#### 4.1 Model Overview

The AI-infused eKAMI model represents an evolution of the original KAMI framework, purposefully integrating free and accessible artificial intelligence tools at every stage to enhance scalability, affordability, and contextual relevance. Building on its foundational pillars—Knowledge, Assessment, Mentorship, and Interests—the model leverages AI to automate routine tasks, personalise learning experiences, and support both educators and students in resource-constrained environments.

Central to the eKAMI approach is the principle of Minimum Viable Technology (MVT), which prioritises solutions that require minimal infrastructure investment and are compatible with widely available devices such as smartphones and basic tablets (Chan, 2020; Obana, 2021). This ensures that digital learning can be implemented even in settings with limited connectivity, unreliable electricity, or a shortage of advanced equipment. By relying on open-source platforms and free AI applications, eKAMI makes high-quality digital education more accessible and sustainable for developing countries.

Through this model, educational institutions are empowered to deliver relevant and engaging elearning programmes without the financial barriers often associated with proprietary technologies. The eKAMI framework's adaptability further allows for localisation and customisation to meet the specific needs of diverse communities, making it a robust and inclusive solution for advancing digital education in developing contexts (Chan, 2020; Obana, 2021)

# 4.2 eKnowledge: AI-Powered Content Creation and Curation

The eKnowledge component of the eKAMI model leverages the power of artificial intelligence to transform both content creation and curation, making high-quality educational resources more accessible and adaptable for diverse learning environments.

Content generation is significantly enhanced through the use of free AI writing assistants such as ChatGPT, Google Gemini, and Perplexity AI, which enable teachers to rapidly develop lesson plans, quizzes, and multimedia materials across a wide range of subjects, including the arts, sciences, tourism, and business (OpenAI, 2024; Google, 2025). These tools not only save time but also support educators in producing engaging and contextually relevant content tailored to their students' needs.

In addition to content creation, resource curation is streamlined by AI-driven search engines like Perplexity AI and You.com, which assist both educators and students in discovering relevant, copyright-free resources efficiently (Perplexity AI, 2025). This reduces the time required for lesson preparation and ensures that all materials used comply with copyright regulations, supporting ethical and legal standards in digital education.

A further critical aspect is localisation, where AI translation tools such as DeepL and Google Translate facilitate the adaptation of educational content into local languages (DeepL, 2025). This capability is essential for promoting inclusivity in multilingual contexts, ensuring that learners from various linguistic backgrounds can access and benefit from digital resources. By integrating these AI-powered tools, the eKnowledge pillar of eKAMI supports the creation,

adaptation, and dissemination of educational materials that are not only high-quality and engaging but also equitable and accessible for all learners.

In the Philippines, teachers have effectively utilised ChatGPT to generate science lesson plans and quizzes in both English and Tagalog, thereby enhancing the relevance and accessibility of educational content for their students. By leveraging this AI-powered tool, educators were able to quickly produce high-quality instructional materials that catered to the linguistic diversity of their classrooms, ensuring that learning resources were both contextually appropriate and inclusive. This approach not only streamlined lesson preparation but also supported greater student engagement and understanding, particularly in multilingual settings where language can often be a barrier to effective teaching and learning (Obana, 2021).

## 4.3 eAssessment: AI-Enhanced Evaluation and Feedback

The eAssessment component of the eKAMI model harnesses artificial intelligence to transform the evaluation and feedback processes, making them more efficient, personalised, and accessible for both educators and students. Automated grading is facilitated by free AI tools such as Gradescope Basic and Google Forms with AI add-ons, which can rapidly mark multiple-choice questions, essays, and project submissions (Gradescope, 2025). This automation not only provides students with instant feedback, enhancing their learning experience, but also significantly reduces the workload for teachers, allowing them to focus more on instructional and mentoring activities.

To uphold academic integrity, plagiarism detection is integrated into the assessment process through open-source AI checkers like Plagiarism Checker X Free. These tools enable educators to efficiently identify instances of copied work, ensuring that assessments remain fair and credible. The availability of such free solutions is particularly valuable in resource-constrained environments, where access to commercial plagiarism detection services may be limited.

In addition, adaptive testing is made possible through AI-driven quiz platforms such as Quizizz and Kahoot! with AI question generation capabilities (Quizizz, 2025). These platforms personalise assessments to match each student's ability level, supporting differentiated

instruction and helping educators to identify areas where individual learners may need additional support or challenge. By leveraging adaptive assessment, the eKAMI model promotes a more inclusive and responsive approach to evaluation, catering to the diverse needs of students.

By integrating these AI-powered assessment tools, eKAMI delivers a robust framework for evaluation and feedback that is scalable, affordable, and contextually relevant, supporting educational equity and continuous improvement in teaching and learning.

In India, low-budget schools implemented Google Forms equipped with AI-powered automarking features, enabling teachers to automate the grading of student assignments and assessments. This technological adoption significantly reduced the time and effort previously spent on manual grading, allowing educators to redirect their focus towards mentoring and providing individualised support to students. By leveraging these accessible and cost-effective AI tools, schools were able to maintain high standards of assessment while enhancing teacher-student engagement and overall instructional quality, even within constrained financial and infrastructural environments (Kumar & Sharma, 2023).

# 4.4 eMentorship: AI-Supported Guidance and Community Building

The eMentorship pillar of the eKAMI model harnesses artificial intelligence to provide robust guidance and foster a sense of community among students and educators, particularly in environments where direct teacher support may be limited. AI chatbots, developed using free chatbot builders such as Dialogflow and Chatbot.com's free tier, offer students 24/7 access to academic support. These chatbots can answer queries, provide assignment guidance, and deliver timely reminders, ensuring that learners receive consistent assistance outside regular classroom hours (Dialogflow, 2025). This continuous availability is especially valuable in resource-constrained settings, where teacher workloads are high and after-hours support is often unavailable.

In addition to direct support, eMentorship leverages virtual communities moderated by AI, such as forums on Discord equipped with AI moderation bots. These platforms enable peer-to-peer learning, mentorship, and emotional support, creating safe spaces for students to collaborate, share resources, and seek advice. The presence of AI moderation helps maintain respectful and constructive interactions, reducing the risk of inappropriate behaviour and ensuring that discussions remain focused and supportive.

A practical example of this approach can be seen in Indonesia, where NGOs deployed Dialogflow-based chatbots in rural Java. This initiative led to increased homework completion rates and provided students with much-needed after-hours support, demonstrating the potential of AI-supported mentorship to bridge gaps in educational guidance and foster greater student engagement (Rahman, Sari & Widodo, 2022).

By integrating AI-powered chatbots and virtual communities, the eMentorship component of eKAMI not only enhances academic support but also builds resilient learning networks, empowering students to take greater ownership of their educational journeys and strengthening the overall learning ecosystem.

# 4.5 eInterests: AI-Driven Engagement and Personalisation

The eInterests pillar of the eKAMI model leverages artificial intelligence to foster greater student engagement and personalise learning experiences, making education more stimulating and relevant for diverse learners. Gamification is a key strategy, with AI-assisted game design tools such as Scratch with AI extensions enabling teachers to create interactive, curriculum-aligned games. These digital games introduce elements like points, badges, and leaderboards, which not only make learning more enjoyable but also help to sustain student motivation and curiosity across subjects (Scratch, 2025). By integrating gamified activities into lessons, educators can transform routine tasks into dynamic challenges, encouraging active participation and deeper learning.

Personalisation is further enhanced through AI recommendation engines that analyse student preferences, performance, and learning styles to suggest activities and resources tailored to individual interests. This targeted approach ensures that students are more likely to engage with content that resonates with them, leading to improved retention and a more meaningful educational experience. The ability to adapt learning pathways to suit each student's unique needs is particularly valuable in classrooms with varying abilities and backgrounds.

A practical example of this approach can be seen in Metro Manila, where teachers employed AI-powered gamification tools to develop interactive quizzes and reward systems. This initiative resulted in noticeably higher student participation rates, as learners were more motivated to complete assignments and engage with the material thanks to the interactive and rewarding nature of the activities (Obana, 2021).

By integrating AI-driven gamification and personalisation, the eInterests component of eKAMI not only increases student engagement but also supports the development of lifelong learning habits, making education both enjoyable and effective for all learners.

## 4.6 Minimum Viable Technology (MVT) Approach

The eKAMI model is built upon the principle of Minimum Viable Technology (MVT), which emphasises the use of technology solutions that are both accessible and sustainable in resource-constrained environments. By advocating for the use of widely available devices, such as smartphones and basic tablets, eKAMI ensures that digital learning can reach the broadest possible audience, including those in rural or underserved communities where access to advanced hardware may be limited. The model deliberately prioritises low-bandwidth platforms and lightweight applications, which are designed to function effectively even with intermittent or slow internet connectivity. This approach minimises the barriers associated with unreliable infrastructure and high data costs, making it feasible for more learners and educators to participate in digital education initiatives.

To further accommodate the realities faced by teachers and students in these contexts, eKAMI's training modules are structured for asynchronous delivery. This means that learning materials, instructional videos, and assessments can be accessed and completed at any time, providing flexibility for users whose connectivity may be sporadic or whose schedules do not align with traditional classroom hours. Asynchronous learning empowers educators and students to engage with content at their own pace, reducing the pressure caused by connectivity issues and allowing for more personalised learning experiences.

By integrating the MVT approach, eKAMI not only maximises reach and inclusivity but also ensures that digital education remains practical and effective, regardless of infrastructural limitations. This commitment to minimal yet impactful technology is a cornerstone of eKAMI's mission to provide scalable, affordable, and contextually relevant e-learning solutions for developing countries (Chan, 2020).

## 5. Implementation Strategies

## 5.1 Teacher Training and Capacity Building

Effective implementation of the eKAMI model requires targeted training for teachers, focusing on:

# • Digital Literacy

Building digital literacy is a foundational step for teachers implementing the eKAMI model. This involves equipping educators with the essential skills to confidently navigate and utilise AI tools and online platforms in their daily teaching practice.

## Training should cover:

- Basic digital skills: Understanding how to operate computers, tablets, and smartphones, as well as navigating common educational software and cloudbased platforms.
- 2. AI tool proficiency: Familiarizing teachers with AI-powered applications relevant to their subject areas, including adaptive learning systems, automated grading tools, and educational chatbots.
- 3. Online safety and ethics: Teaching responsible digital citizenship, data privacy, and ethical considerations when using AI and digital resources in the classroom.
- 4. Troubleshooting: Developing the ability to resolve common technical issues independently, reducing reliance on IT support and minimizing classroom disruptions.

## • Pedagogical Adaptation

For the eKAMI model to be effective, teachers must adapt their pedagogical approaches to integrate AI applications into all aspects of instruction. This includes:

- 1. Lesson planning: Leveraging AI to personalise learning objectives, recommend resources, and create differentiated activities that cater to diverse student needs.
- 2. Assessment: Using AI-driven tools to design formative and summative assessments, analyse student performance data, and provide timely, individualized feedback.
- 3. Student engagement: Employing AI applications to facilitate interactive learning experiences, such as virtual simulations, gamified activities, and real-time collaboration platforms.
- 4. Reflective practice: Encouraging teachers to use AI analytics to reflect on teaching effectiveness and adjust strategies for continuous improvement.

## • Continuous Professional Development (Davis, Roblyer & Charania, 2019)

Sustained success with the eKAMI model depends on ongoing professional development that goes beyond initial training.

## Key elements include:

- 1. Online communities: Creating digital spaces where teachers can share experiences, resources, and best practices related to AI integration.
- 2. Mentorship: Pairing less experienced educators with mentors who have expertise in digital pedagogy and AI, fostering peer-to-peer learning and support.
- 3. Peer learning: Facilitating collaborative workshops, webinars, and discussion forums that encourage teachers to learn from one another's successes and challenges.
- 4. Regular updates: Providing continuous access to new research, tool updates, and emerging trends in AI and education, ensuring that teachers remain current and confident in their practice.
- 5. Feedback mechanisms: Implementing systems for teachers to receive constructive feedback on their use of AI tools, promoting reflective growth and adaptation (Davis, Roblyer & Charania, 2019).

# 5.2 Educational Technologists: Platform Development and Support Educational technologists play a critical role in:

# • Platform Selection and Customisation

Educational technologists are responsible for selecting and customizing learning management systems (LMS) that align with institutional goals and teaching needs. This involves evaluating open-source platforms such as Moodle and Google Classroom for their flexibility, usability, and compatibility with existing infrastructure. Once selected, these platforms are tailored to fit local contexts by integrating AI tools that support personalised learning, automated assessments, and intelligent content recommendations. The customisation process also includes ensuring accessibility features, aligning with curriculum standards, and enabling data-driven decision-making to enhance both teaching and learning experiences.

# Technical Support

A crucial role of educational technologists is to provide ongoing technical support to educators and students. This includes troubleshooting platform issues, resolving compatibility problems, and ensuring the smooth functioning of AI-integrated tools. They are also responsible for managing updates, maintaining system performance, and implementing robust cybersecurity measures to protect sensitive educational data. By ensuring that platforms are secure, stable, and user-friendly, technologists help create a reliable digital learning environment that supports continuous instructional delivery.

#### • User Feedback and Iteration

To ensure that learning platforms remain effective and user-friendly, educational technologists actively collect and respond to feedback from both teachers and students. This feedback is gathered through surveys, analytics, and direct user input, and is used to identify areas for improvement. Technologists apply an iterative design approach, making regular updates and enhancements to the platform based on real-world usage and evolving educational needs. This continuous refinement process ensures that platforms remain relevant, responsive, and aligned with best practices in digital pedagogy (Bervell & Arkorful, 2020).

#### 5.3 Student Engagement and Support

Student success in e-learning depends on:

#### Accessible Content

For students to succeed in e-learning environments, content must be designed with accessibility in mind. This means ensuring that learning materials are mobile-friendly, allowing students to access resources across a range of devices, including smartphones and tablets, which are often more readily available than desktop computers. Content should also be multilingual, catering to diverse linguistic backgrounds and enabling learners to engage with materials in their preferred language. Additionally, incorporating culturally relevant examples and contexts helps students relate more effectively to the subject matter, fostering deeper understanding and inclusivity. These practices collectively reduce barriers to participation and ensure that all students, regardless of background or location, can benefit from digital learning opportunities.

## • Active Engagement

Sustaining student interest and motivation in online learning requires the integration of features that promote active engagement. This includes the use of gamification elements such as points, badges, leaderboards, and progress tracking, which make learning more interactive and enjoyable. Reward systems can encourage consistent participation and recognise student achievements, while interactive elements like quizzes, simulations, and discussion forums promote collaboration and immediate feedback. These strategies not only enhance learner motivation but also support better knowledge retention and a more dynamic educational experience.

# Holistic Support

Student engagement is significantly strengthened when learners receive holistic support that addresses their academic, technical, and emotional needs. AI-powered chatbots offer 24/7 assistance, answering questions related to course content, deadlines, or platform navigation, thereby reducing frustration and delays. In addition, online communities and peer forums provide spaces for students to connect, share experiences, and support one another, helping to combat feelings of isolation often associated with online learning. This comprehensive support system ensures that students feel guided, connected, and empowered throughout their learning journey (Lim, Wang & Graham, 2022).

#### Case Study: Indonesia

AI chatbots and gamified quizzes increased student engagement and reduced dropout rates in rural schools (Rahman, Sari & Widodo, 2022).

## 5.4 Policy and Institutional Support

Sustainable implementation requires:

#### • Government Investment

Sustainable implementation of digital education initiatives relies on substantial and ongoing government investment. This includes expanding digital infrastructure by upgrading broadband and Wi-Fi connectivity in schools, particularly in underserved and

rural areas. Government funding is also essential for subsidising devices and data plans, ensuring that all students have access to the necessary technology regardless of their socio-economic background. In addition, targeted investment in teacher training programmes is vital to equip educators with the digital skills and pedagogical strategies needed for effective technology integration. Such comprehensive support helps close the digital divide, fosters digital inclusion, and enables schools to fully embrace innovative teaching and learning methods (UNESCO, 2021).

# • Public-Private Partnerships

Leveraging expertise and resources from a broad coalition of stakeholders is key to scaling and sustaining digital education reforms. Public-private partnerships bring together government agencies, NGOs, edtech companies, and international organisations to share best practices, co-develop solutions, and pool resources. These collaborations can accelerate the rollout of new technologies, provide access to cutting-edge digital tools, and support capacity-building initiatives for teachers and administrators. By drawing on the strengths of diverse partners, education systems can respond more flexibly to changing needs and ensure that digital transformation efforts are both innovative and inclusive (UNESCO, 2021).

# Monitoring and Evaluation

Establishing clear metrics and robust systems for monitoring and evaluation is essential for measuring the impact of digital education policies and ensuring continuous improvement. This involves setting benchmarks for digital infrastructure, access, teacher competency, and student outcomes. Regular assessment enables policymakers and school leaders to identify gaps, allocate resources effectively, and make evidence-based adjustments to programmes. Transparent reporting and stakeholder feedback mechanisms further support accountability and foster a culture of learning and adaptation within institutions, ensuring that digital education initiatives remain relevant and effective over time (UNESCO, 2021).

## 6.Regional Case Studies

# 6.1 Indonesia: AI Chatbots for Mentorship

In rural areas of Java, Indonesia, students have long faced challenges due to limited access to qualified teachers, particularly outside of regular school hours. This shortage of educational support has contributed to learning gaps, especially in subjects requiring continuous practice and guidance, such as mathematics and science. Recognising these barriers, a collaborative initiative was launched between local NGOs and the Ministry of Education to explore how artificial intelligence could help bridge the mentorship gap.

As part of the initiative, AI chatbots developed using Dialogflow were deployed across several schools and community learning centres. These chatbots were designed to provide 24/7 academic assistance, allowing students to ask questions, receive explanations, and get help with homework at any time of day. The chatbots were programmed to respond in Bahasa Indonesia and local dialects, making them accessible and culturally relevant to the target communities.

In addition to student support, teachers were equipped with AI-powered tools that enabled them to generate adaptive quizzes tailored to individual learning levels. These tools also provided automated, personalised feedback, helping students understand their mistakes and track their progress over time. This technology not only lightened the administrative burden on teachers but also improved the quality and timeliness of student feedback.

To ensure the success of the programme, community volunteers played a key role by organising digital literacy workshops for both students and parents. These sessions helped families become more comfortable with using AI tools and digital platforms, fostering a supportive home learning environment. Parents, many of whom had limited formal education, gained confidence in helping their children navigate online learning resources.

The initiative yielded promising results. Homework completion rates increased by 25%, indicating a significant improvement in student engagement and follow-through. Surveys conducted among students and teachers revealed high levels of satisfaction with the AI chatbot support, citing its availability, ease of use, and helpfulness. Moreover, parents reported feeling more empowered to support their children's learning, thanks to the digital literacy workshops and the accessible nature of the chatbot system. The programme demonstrated how AI, when combined with local partnerships and community engagement, can effectively address educational inequities in underserved regions (Rahman, Sari & Widodo, 2022).

# 6.2 India: AI-Assisted Assessment in Low-Budget Schools

Low-fee private schools in Tamil Nadu, India, have long played a crucial role in providing affordable education to underserved communities. However, these schools often operate with limited financial and human resources, making it difficult to maintain consistent quality in teaching and assessment. Large class sizes and high teacher workloads further complicate efforts to provide timely, individualised feedback to students.

To address these challenges, a number of schools began integrating AI-enhanced tools into their assessment processes. Using Google Forms with AI add-ons, teachers were able to automate the grading of multiple-choice questions (MCQs) as well as short-answer and essay-type responses. These tools not only reduced the time required for marking but also ensured greater consistency and objectivity in evaluation.

In addition, teachers adopted AI-powered plagiarism detection software to uphold academic integrity, particularly in written assignments and project work. This allowed educators to identify instances of copied content quickly and accurately, encouraging students to produce original work and reinforcing ethical academic practices.

To support the transition, edtech startups partnered with the schools, offering technical support and hands-on training for teachers. These sessions focused on how to create AI-integrated assessments, interpret automated feedback reports, and use data to inform instruction. The training also helped build teachers' confidence in using digital tools, fostering a culture of innovation and continuous improvement within the school community.

The implementation of AI tools led to several notable improvements. Teachers reported significant reductions in grading time, allowing them to focus more on lesson planning and student engagement. The automated feedback system provided students with immediate insights into their performance, which contributed to improved academic outcomes and increased motivation. Encouraged by these results, additional schools within the same network adopted the model, demonstrating its scalability and potential for broader impact across low-resource educational settings (Kumar & Sharma, 2023).

#### 7. Discussion

# 7.1 Addressing the Digital Divide

The AI-infused eKAMI model presents a promising framework for reducing the digital divide across developing regions in Asia. By leveraging free and accessible AI tools, the model enables schools with limited budgets to implement digital learning solutions without the need for expensive infrastructure. The emphasis on minimum viable technology—such as low-cost smartphones, basic internet connectivity, and open-source platforms—ensures that even schools in remote or economically disadvantaged areas can participate in meaningful e-learning experiences.

This inclusive approach allows teachers to use AI for automated assessments, personalised feedback, and content recommendations, while students benefit from interactive, adaptive learning environments that respond to their individual needs. The model's flexibility makes it particularly well-suited for low-resource settings, where traditional e-learning solutions may be financially or logistically out of reach.

Despite its potential, the implementation of the eKAMI model still faces persistent challenges. Many schools continue to struggle with infrastructure gaps, including unreliable electricity, limited internet access, and a lack of digital devices. In addition, digital literacy remains a significant barrier, as both teachers and students often lack the skills needed to effectively use AI-powered tools. Socio-economic inequalities further compound these issues, with marginalised communities often unable to afford data packages, devices, or even basic connectivity.

To fully realise the benefits of the eKAMI model, coordinated policy and community-level interventions are essential. Governments must invest in expanding digital infrastructure, subsidising access to devices and internet services, and integrating digital skills training into teacher development programmes. At the same time, local communities, NGOs, and private-sector partners can play a vital role in supporting implementation through capacity-building, awareness campaigns, and grassroots digital inclusion initiatives. With the right support systems in place, the eKAMI model can serve as a scalable, equitable solution for bridging the digital divide in education (UNESCO, 2021).

## 7.2 Enhancing Teacher Productivity and Student Engage

The integration of artificial intelligence (AI) into education offers significant opportunities to improve both teacher productivity and student engagement, particularly in digital and blended learning environments. One of the most immediate benefits is the ability of AI applications to automate routine administrative and instructional tasks. This includes grading multiple-choice assessments, tracking attendance, managing classroom data, and generating performance reports. By reducing the time spent on these repetitive duties, teachers are able to redirect their efforts towards higher-order instructional activities, such as facilitating critical thinking, designing creative learning experiences, and providing personalised mentorship to students.

In parallel, AI-powered tools are transforming the way students interact with content. Gamification elements—such as digital badges, point systems, leaderboards, and interactive challenges—make learning more dynamic and enjoyable. These features tap into students' intrinsic motivation and foster a sense of achievement, which is especially important in online settings where learners may feel isolated or disengaged. Additionally, personalisation algorithms adapt content delivery to match each student's learning pace, preferences, and performance history. This ensures that students receive the right level of challenge and support, increasing both retention and academic outcomes.

Together, these innovations address some of the most persistent challenges in digital education, including low student motivation, limited teacher-student interaction, and the difficulty of meeting diverse learning needs at scale. By enhancing efficiency and engagement simultaneously, AI supports more effective, inclusive, and learner-centred education systems (Holmes, Bialik & Fadel, 2021).

# 7.3 The Role of Educational Technologists

Educational technologists are pivotal in the effective implementation of digital learning environments. Their expertise begins with the selection and evaluation of e-learning platforms, where they assess a range of options—such as open-source and proprietary learning management systems (LMS)—to ensure alignment with pedagogical goals and institutional requirements. This process involves researching technology solutions, testing for sustainability and effectiveness, and making recommendations that best support both educators and learners.

Once a platform is chosen, technologists are responsible for customising and integrating AI tools to enhance functionality and user experience. This may include embedding adaptive learning modules, analytics dashboards, or automated assessment features that personalise learning and streamline administrative tasks. Customisation also ensures that platforms are accessible across devices, culturally relevant, and compliant with data protection standards.

Ongoing support and maintenance are critical elements of the technologist's role. They provide technical assistance to educators and students, troubleshoot issues, and manage updates to keep the platform secure and efficient. Educational technologists also deliver training sessions and develop instructional materials to help users confidently navigate and utilise the technology.

Furthermore, technologists play a key role in gathering user feedback and iterating on platform design. By regularly consulting with teachers and students, they identify areas for improvement and implement updates that respond to evolving educational needs. Their continuous monitoring of technology trends and best practices ensures that e-learning platforms remain innovative, secure, and responsive to the changing landscape of digital education (Kumar & Sharma, 2023).

## 7.4 Policy Implications and Recommendations

#### • Investment in Infrastructure

Governments must take a proactive role in building the foundation for effective and equitable e-learning. This includes prioritising the expansion of reliable internet access to rural and underserved communities, which is essential for bridging the digital divide. Subsidising devices such as laptops, tablets, and smartphones ensures that all students, regardless of socio-economic background, have the tools needed to participate in digital learning. In addition, ongoing investment in teacher training is crucial. Equipping educators with the skills to use digital platforms and AI tools not only enhances instructional quality but also supports the successful integration of technology into everyday teaching and learning (UNESCO, 2021).

# • Public-Private Partnerships

Collaboration between governments, NGOs, edtech companies, and international organisations can significantly accelerate innovation and scale the impact of e-learning initiatives. Public-private partnerships (PPPs) leverage the complementary strengths of each sector: governments provide policy direction and funding, while private and non-profit partners contribute technical expertise, innovative solutions, and additional resources. These partnerships can facilitate the development of advanced learning platforms, digital content, and teacher training programmes, as well as support the

maintenance and sustainability of digital infrastructure. By working together, stakeholders can ensure that e-learning solutions are both scalable and responsive to local needs (UNESCO, 2021).

## Monitoring and Evaluation

Establishing robust systems for monitoring and evaluation is essential to ensure the effectiveness and accountability of e-learning initiatives. This involves developing clear metrics for assessing the impact of digital education programmes on student outcomes, teacher performance, and overall system efficiency. Regular data collection and analysis enable policymakers and school leaders to identify gaps, measure progress, and make evidence-based decisions for continuous improvement. Transparent reporting and stakeholder feedback mechanisms further support a culture of accountability and adaptability, ensuring that digital education remains relevant, inclusive, and effective over time (UNESCO, 2021).

#### 7.5 Limitations and Future Directions

While the eKAMI model demonstrates considerable promise in enhancing digital education, several important limitations remain that require ongoing attention and research. One key area is the need for long-term studies to assess the sustained impact of the model on learning outcomes, educational equity, and the overall sustainability of AI-driven interventions. Current evidence is largely based on short-term gains; therefore, further research is essential to determine whether improvements in student achievement and engagement can be maintained over time and across diverse contexts (Holmes, Bialik & Fadel, 2021).

Another limitation involves the risk of exacerbating existing inequalities. Although the eKAMI model is designed to be accessible, persistent gaps in infrastructure, digital literacy, and resource allocation mean that some learners—especially those in remote or low-income areas—may still be left behind. Addressing these disparities requires coordinated policy responses, targeted investments, and community engagement to ensure that all students benefit equally from technological advancements.

Looking ahead, future iterations of the eKAMI model should explore the integration of advanced AI applications such as adaptive learning analytics, which can provide real-time, personalised insights into student progress, and immersive technologies like augmented reality (AR) and virtual reality (VR) to create more engaging and interactive learning experiences. However, these innovations must be introduced with careful consideration of ethical standards and data privacy. As AI systems collect and analyse increasing amounts of personal data, robust safeguards are necessary to protect student information, ensure transparency, and prevent algorithmic bias or discrimination (Holmes, Bialik & Fadel, 2021).

Finally, the successful evolution of the eKAMI model will depend on ongoing collaboration between educators, technologists, policymakers, and researchers. This collaborative approach will help to identify emerging challenges, share best practices, and ensure that AI-powered education remains both effective and equitable in the years to come.8. Conclusion

The evolution of the eKAMI methodology—now infused with AI capabilities—offers a pragmatic, scalable, and affordable solution for e-learning in developing Asian countries. By focusing on teacher empowerment, learner engagement, and technological inclusivity, the model provides a roadmap for resilient, future-ready education systems. The case studies from the Philippines, Indonesia, and India demonstrate the model's adaptability and impact, while highlighting the importance of community engagement, capacity building, and policy support. As Asia continues to navigate the post-pandemic educational landscape, the AI-infused eKAMI model stands as a beacon for inclusive, high-quality digital education.

#### **AI Tools Disclosure:**

The author declare that artificial intelligence (AI) tools and copilots were used during the research, writing, and proofreading stages of this manuscript. Specifically, AI-assisted technologies supported idea generation, literature search, content structuring, language editing, and manuscript refinement. All AI-generated content was carefully reviewed, edited, and verified by the author, who take full responsibility for the accuracy and integrity of the final work. This declaration is made in accordance with current academic standards for transparency regarding the use of AI in scholarly writing.

#### References

Aboagye, E., Yawson, J. A., & Appiah, K. N. (2021). COVID-19 and e-learning: The challenges of students in tertiary institutions. Social Education Research, 2(1), 1–8.

Asian Development Bank. (2021). Digital education in Asia: Opportunities and challenges. Manila, Philippines: ADB Publications.

Bervell, B., & Arkorful, V. (2020). LMS-enabled blended learning utilization in distance tertiary education: Establishing the relationships among facilitating conditions, voluntariness of use and use behaviour. International Journal of Educational Technology in Higher Education, 17(1), 1–20.

Chan, A. (2020). Applying the KAMI framework for e-learning. Webinar Symposium on E-Learning in the Philippines, Grant Thornton Philippines.

Davis, N. E., Roblyer, M. D., & Charania, A. (2019). Technology integration in teacher preparation programs: Evaluating faculty and student proficiency. Journal of Computing in Teacher Education, 35(2), 73–85.

Dela Rosa, J. P. (2021). E-learning readiness and perceived stress among Filipino students during COVID-19 pandemic. Education and Information Technologies, 26(6), 7851–7866.

DeepL. (2025). DeepL Translator. https://www.deepl.com/translator

Dialogflow. (2025). Dialogflow: Conversational AI platform. https://dialogflow.cloud.google.com/

Google. (2025). Google Gemini: AI-powered search and knowledge engine. https://gemini.google.com/

Gradescope. (2025). Gradescope Basic: Automated grading platform. https://www.gradescope.com/

Holmes, W., Bialik, M., & Fadel, C. (2021). Artificial intelligence in education: Promises and implications for teaching and learning. Boston, MA: Center for Curriculum Redesign.

Kumar, S., & Sharma, R. (2023). AI-driven assessment tools in low-resource schools: Case studies from India. International Journal of Educational Technology in Asia, 15(2), 88–104.

Lim, C. P., Wang, T., & Graham, C. R. (2022). Blended learning for inclusive and quality higher education in Asia. Asia Pacific Education Review, 23(2), 223–237.

Mishra, P., & Koehler, M. J. (2006). Technological pedagogical content knowledge: A framework for teacher knowledge. Teachers College Record, 108(6), 1017–1054.

Obana, J. (2021). CELLS pilot report: eKAMI implementation in Metro Manila. Department of Education, Philippines.

OpenAI. (2024). ChatGPT: Large language model. https://chat.openai.com/

Perplexity AI. (2025). Perplexity AI: AI-driven research and resource curation. <a href="https://www.perplexity.ai/">https://www.perplexity.ai/</a>

Quizizz. (2025). Quizizz: Adaptive testing and gamification platform. https://quizizz.com/

Rahman, H., Sari, D., & Widodo, A. (2022). AI chatbots for remote mentorship: Lessons from rural Indonesia. Asian Journal of Distance Education, 17(3), 45–59.

Scratch. (2025). Scratch with AI extensions: Game design and engagement tool. <a href="https://scratch.mit.edu/">https://scratch.mit.edu/</a>

Siemens, G. (2005). Connectivism: A learning theory for the digital age. International Journal of Instructional Technology and Distance Learning, 2(1), 3–10.

UNESCO. (2021). Education: From disruption to recovery. <a href="https://en.unesco.org/covid19/educationresponse">https://en.unesco.org/covid19/educationresponse</a>

UNESCO. (2023). AI and education: Guidance for policy-makers. Paris, France: UNESCO.

World Bank. (2022). Remote learning during the global school lockdown: Multi-country lessons. Washington, DC: World Bank.

Zhao, Y., et al. (2020). E-learning in Asian developing countries: Status, challenges, and prospects. Asian Education Review, 12(1), 1–19.